

**FIRST TENNESSEE DEVELOPMENT DISTRICT
3RD QUARTER STATUS REPORT
JULY - SEPTEMBER 2012**

ECONOMIC AND COMMUNITY DEVELOPMENT

- The District assisted the following communities that were funded for Community Development Block Grant (CDBG) applications:
 - **Town of Baileyton**, Wastewater Treatment Plant Improvements
 - **Greene County**, Glen Hills Water Line Extension
 - **Town of Rogersville**, Water Treatment Plant Improvements

- The District assisted the following communities that were funded for Appalachian Regional Commission (ARC) projects:
 - Brownlow Utility District in **Johnson County**, Water Line Extension
 - **Town of Mountain City**, Sewer System Improvements
 - Walters State Community College, **Greeneville** Campus Equipment
 - **Town of Bulls Gap**, Sewer System Improvements

- The Historic Planner worked with the Holston Avenue Neighborhood in **Bristol** for nomination to the National Register of Historic Places. The nomination was recommended by the Tennessee Historic Commission to be placed on the National Register.

- Economic and demographic data is available at the District's website www.ftdd.org under the Regional Statistics/FACTS heading.

DEADLINES

Small Cities Community Development Block Grant Applications are due 2/22/13.

ECONOMIC DEVELOPMENT INDUSTRIAL PROGRAMS

- During the quarter, the District assisted the following communities with Fast Track Infrastructure Development Program (FIDP) funds from the Tennessee Department of Economic & Community Development (TECD):
 - **Greene County**, Profile Products Water System project was funded in the amount of a \$75,000 grant for a total project of \$500,000. The project will assist Profile Products with the necessary pressure for fire protection.
 - **City of Bristol**, US Solutions Infrastructure project was funded for a total project of \$1,200,000 through the newly established Economic Development Fund. The funds will be used to complete renovations for a new call center in Bristol, TN.
 - **Hawkins County**, Short Mountain Silica gas line application was submitted in the amount of \$75,000.

- During the quarter, the District assisted the following communities with U. S. Department of Commerce, Economic Development Administration (EDA) funds:
 - **Town of Mosheim**, U. S. Nitrogen Wastewater Treatment Plant Improvements project was funded in the amount of \$1,000,000.

- **Town of Greeneville**, Disaster Relief application was submitted related to upgrading the existing water intake that was damaged during storm events in 2011.
- **Town of Greeneville/Walters State Community College**, infrastructure relocation application was submitted to assist Walters State Community College with a proposed expansion in downtown Greeneville.

HOUSING PROGRAMS

- Tennessee Housing Development Agency awarded the First Tennessee Development District an additional \$100,000.00 for the Emergency Repair Program for the Elderly. These funds are in addition to our annual award of \$222,222.00 This program is available for home repairs in all eight counties of upper East Tennessee.
- Staff attended a grant workshop presented by the Federal Home Loan Bank. \$100,000 was applied for funds to assist Hawkins Habitat for Humanity with building two homes. Award announcements are expected in November.
- Staff attended the quarterly meeting of the East Tennessee Housing Coalition held in Chattanooga. Non-profit agencies presented ideas to assist communities with housing issues.
- Staff conducted a meeting in **Bluff City** to discuss housing programs available through the Northeast Tennessee/Virginia HOME Consortium.
- Several meetings with banks and community development advocates have been held to discuss the possibility of creating a housing loan fund. The proposed fund will be used to spur affordable housing development in all eight counties of upper East Tennessee.
- First Tennessee Development District staff has been working with victims of the August 2012 flooding. **Washington County** received \$300,000 from Tennessee Housing Development Agency to repair 20 - 25 homes. Housing Department staff will be administering the funds and assisting with various agencies that will be providing the required match for the program.

During this quarter the following projects were completed:

THDA HOME Rehabilitation/Reconstruction Program (4)

Johnson County -1 Greeneville - 3

THDA Emergency Repair Program for the Elderly (12)

Washington County – 2 Carter County –2
Sullivan County – 6 Hawkins County - 2

Northeast Tennessee/Virginia HOME Consortium Down Payment Assistance (11)

Bristol, VA - 1 Washington County - 2
Bristol, TN - 2 Sullivan County – 1
Kingsport - 3 Johnson City - 2

Northeast Tennessee/Virginia HOME Consortium Housing Rehabilitation (3)

Johnson City – 2 Bristol, VA - 1

Johnson City CDBG Housing Rehabilitation Program (3)

Emergency Repair –1 Substantial Rehabilitation - 2

AREA AGENCY ON AGING AND DISABILITY

- FTAAAD staff attended the Southeastern Association of Area Agencies on Aging (SE4A) training conference in Asheville September 9-12, 2012. One State Health Insurance Assistance Program (SHIP) counselor took the Alliance of Information and Referral Systems (AIRS) training and certified as an Information and Assistance (I&A) Specialist in Aging. Staff also participated in an intensive workshop on Care Transitions.
- Published first edition quarterly SHIP/ State Medicare Patrol (SMP) newsletter.
- Provided SHIP training at the Gatton School of Pharmacy to 81 pharmacy students who will later assist with Medicare Part D open enrollment events across the area.
- Conducted outreach at several events including the Appalachian Fair.
- Media events included articles in Bristol Herald Courier, AARP newsletter, The Tomahawk, and the Greeneville Sun.
- Presented 16 educational events.
- Advertized on pharmacy bags at three pharmacies located in Sullivan, Hawkins & Washington counties.
- Participated in Johnson City UMOJA (Swahili for “Unity”) festival which celebrates multi-cultures.
- Manned booths at 21 health fairs to inform participants about SHIP/ SMP & FTAAAD services.
- Received annual “Train the Trainer” education at Centers for Medicare and Medicaid Services (CMS) regional training in Atlanta. Two SHIP staff members attended this vital training.
- Planned and hosted volunteer update training in September which was attended by 24 volunteers. Staff from Upper Cumberland Development District, Greater Nashville Area Agency on Aging & Disability, South Central Area Agency on Aging & Disability, & Tennessee Commission on Aging and Disability (TCAD) presented new information at this event.
- Provided in-service training for Frontier Mental Health staff in Hawkins County. (A grant requirement for the SHIP program includes outreach to beneficiaries with a diagnosis of mental illness.)
- The AT-Home Community Program submitted an application for the CMS Community-based Care Transitions Program (CCTP). The purpose of the AT-Home Community Program is to reduce 30-day hospital readmissions specifically for pneumonia, congestive heart failure, and chronic obstructive pulmonary disease among Medicare beneficiaries. The program also works to build a strong interface between the hospital facility discharge and the community organizations.
- The AT-Home Community Program pilot program continues to be conducted at Johnson City Medical Center and Indian Path Medical Center. The pilot program has helped to develop procedures and gain experience for the program.
- The AT-Home Community Coalition held the initial meeting August 2, 2012. The meeting was attended by 29 hospital and community leaders with 17 local agencies and 2 consumer advocates represented. The mission of the Coalition is to provide a continuum of care and support across the central Appalachian region for those being discharged from hospital to home and align community-based Area Agencies on Aging & Disability with local hospital discharge planners to ease and support the transition of patients from hospital to home.

- One Chronic Disease Self-Management Program workshop was completed in September at the Rogersville Senior Citizens Center. Three other classes are in the process of being scheduled and planned for Fall/Winter.
- A partnership with Wellmont Diabetes Center and their Master Trainers was established for Chronic Disease Self-Management classes and leader training for 2012 updates to the program.
- A display was set up at Johnson City Mall Diabetes Expo on September 22, 2012.
- CHOICES in Long-Term Care (“CHOICES”) is TennCare’s program for long-term care (LTC) services and can include care in a nursing home, the home, or in the community that may keep one from having to go into a nursing home. As of July 1, 2012, enrollment changes to the program began are as follows:
 - CHOICES Group 1 is for people of all ages who receive nursing home care.
 - CHOICES Group 2 is for certain people who receive home care *instead of* nursing home care. It’s only for adults 65 years of age and older, OR adults 21 years of age and older who have physical disabilities. You must also need the level of care provided in a nursing home, AND qualify for Medicaid long-term services and supports because you receive SSI payments OR because you need, and will receive, home care services instead of nursing home care.
 - CHOICES Group 3 is for certain people who receive home care to prevent or delay the need for nursing home care. It’s only for adults 65 years of age and older, OR adults 21 years of age and older who have physical disabilities. You must also be at risk for needing nursing home care, AND qualify for Medicaid because you receive SSI payments OR because you need, and will receive, home care services to prevent or delay the need for nursing home care.

CHOICES only pays for services to meet long-term services and supports needs that can’t be met in other ways. As the Single Point of Entry (SPOE), we received calls for information related to CHOICES from 300 people which resulted in 282 screenings, 103 referrals to the Managed Care Organizations, 129 home visits to facilitate enrollment, and the submission of 125 Pre-Admission Evaluations (PAE) and Medicaid applications to TennCare and Department of Human Services (DHS).

- Local Contact Agency (LCA) - The FTAAAD has been designated as the Local Contact Agency (LCA) for individuals who do not have established Medicaid eligibility and who are seeking information concerning transitioning from a nursing facility (NF) setting to the community as identified by NFs through the Minimum Data Set (MDS) 3.0 process. In this role, FTAAAD contacted 25 residents or representatives, conducted a face-to-face visit, provided information concerning available long-term service and support options and facilitated the enrollment process for long-term care programs as applicable.
- Money Follows the Person (MFP) - The MFP program is designed to assist States in rebalancing their long-term care systems and help Medicaid enrollees’ transition from institutions to the community. Key elements of MFP include increasing the use of home and community based services (HCBS), reducing the use of institutionally-based services; eliminating barriers and mechanisms in State law, State Medicaid plans, or State budgets that prevent or restrict the flexible use of Medicaid funds to enable Medicaid-eligible individuals to receive long-term care in the settings of their choice; strengthening the ability of Medicaid programs to assure continued provision of Home and Community Based Services (HCBS) to those individuals who choose to transition from institutions; and, ensuring that procedures are in place to provide quality assurance and continuous quality improvement of HCBS. From July through September 2012, 12 surveys were completed.

- CHOICES Outreach and Education - In addition to the above, CHOICES staff also provided outreach and education including 11 educational activities for discharge planners, primary care providers, office managers, and nursing facility social workers and community service organizations. Staff also participated in 10 booths and health fairs and hosted a regional quarterly meeting involving key members of the Long Term Care Community which included Department of Human Services (DHS), Adult Protective Services (APS), United Health Care (UHC), Volunteer State Health Plan (VSHP), and nursing facility social workers.
- Options, Title III, and Title IIIE Caregiver - Approximately 1,137 individuals are actively receiving services that include home delivered meals, personal care, homemaker, respite services, personal emergency response system, or minor home modifications. Replaced available openings on Title IIIC home delivered meals, Title IIIB Homemaker Service and Personal Care Services, State Options Services, and National Family Caregiver Program. A waiting list of approximately 1,526 individuals remains for all programs and services.
- In Home Service Coordinators attended in services to include training on Safety in Homes, Title VI Training, SHIP and upcoming changes in the SAMS System. Lead Service Coordinator and seven In-Home Service Coordinators attended Disaster Response for At-Risk Older Adults Conference. Lead Service Coordinator attended Life Path Public Health and You Conference. Seven In-Home Service Coordinators attended SHIP State Wide Volunteer Conference. Lead Service Coordinator attended conference calls to implement State Options Self Directed Care Services.
- Other Service Coordinator Initiatives - Local community agencies used: Good Samaritan Ministries, Local Churches, Lions Club, Neighborhood Service Center, Sheppard Center, Kingsport Meals on Wheels, Dispensary of HOPE, Adult Protective Services, Keystone Dental, Net Transit, Local Fire Departments for smoke detectors, ETSU Dental, Downtown Clinic, Appalachia Service Project Inc., Public Housing, City Transits and Legal Aid of East Tennessee.
- Staff participated in Senior Fest at the Kingsport Senior Center in July.
- Staff and service coordinators participated in the planning of the Disaster Response for At-Risk Older Adults conference which was held at the Millennium Centre on September 28th. FTAAAD Director participated in a panel discussion of services available during a disaster.
- Staff received additional training at the Annual Staff Retreat on July 2th at the Boy Scouts of America facility in Boones Creek.
- Staff attended monthly meetings of the Northeast Tennessee Vulnerable Adult Coalition.
- Staff attended monthly meetings of the Washington County Seniors and Law Enforcement (SALT) Council.
- Staff attended the Public Health and You conference presented by ETSU on August 17, 2012.
- FTAAAD representative attended a Hunger Action Forum at the Second Harvest Food Bank's new location on September 6th.
- Staff participated in the quarterly United Healthcare CHOICES Advisory Group meeting on September 19th.
- FTAAAD representative attended monthly meetings of the Washington County AARP Chapter # 2066 and participated in AARP's You've Earned A Say forum held on September 27th at V.O. Dobbins Community Center in Kingsport.

ENVIRONMENTAL MANAGEMENT PROGRAM AND GIS PROGRAM

During the 3rd Quarter of FY 2012-2013, the Environmental Management Program staff worked on several projects that involved many of our local governments. The District assisted or implemented the following projects during the past quarter:

- Provided assistance to Greeneville and Greene County with solid waste program planning.
- Assisted Washington County with Request for Proposal process for solid waste disposal and transportation needs.
- Attended Southeast Recycling Development Council Workshop in Oak Ridge.
- Attended Grant Workshop in Knoxville sponsored by the Tennessee Department of Environment and Conservation.
- Attended Single Stream recycling meeting in Elizabethton.
- Prepared Recycling Equipment Grants for Washington County (\$23,200), Carter County (\$53,500) and Hawkins County (\$30,700).
- Prepared Used Oil Recycling Equipment Grant for Sullivan County (\$32,100).
- Met with Regional Solid Waste Planning Board Chairs in Sullivan County and Hawkins County to increase membership on the solid waste board.
- Met with Johnson City Recycling Coordinator to discuss data collection for Annual Solid Waste Progress Reports.
- Provided technical assistance to the Carter County Landfill Committee.
- Attended Alternative Renewable Innovative Economic Solutions (ARIES Energy) meeting in Greeneville.
- Worked on Washington County CDBG Environmental Review report.
- Provided technical assistance to Carter County Tomorrow on Red Energy Project.
- Attended meetings of Keep Greene Beautiful.

The GIS Department received, and responded to, 41 requests for services during the period of July 1, 2012 and September 30, 2012. This represents an increase in requests over the last quarter of 2011-2012. Also, the District's Geographic Information System (GIS) Program was involved in several projects during the quarter which included the following:

- Maintained and updated the Historic Preservation Map for the District.
- Annexation map request for the Town of Greeneville.
- Carter, Sullivan, Greene County water needs maps.
- Topographic maps and street maps for CDBG environmental reviews.
- Aerial maps for the Town of Unicoi.
- Historic District maps for Johnson City.
- Bluff City 911 map.
- Housing rehabilitation maps.
- Updated Baileyton zoning map.
- Greene County HOME project.

Contact Wendy Hill at 722-5094 for more information on the District's GIS program and how GIS can help meet the needs of your community. Or visit our website at ftdd.org/programs/gis.

RURAL PLANNING ORGANIZATION

During the past quarter the First Tennessee RPO staff assisted local transportation representatives and elected officials with numerous requests concerning rural transportation. RPO staff was also involved in the following projects and initiatives:

- Prepared Categorical Exclusion Environmental Review for Transportation Enhancement project in Erwin.
- Participated in Road Safety Audit Review post meeting for Bridge Burners Road project in Greene County.
- Prepared Safe Routes to School grant applications for Erwin and Unicoi.
- Attended Safe Routes to School Bicycle Training Workshop in Nashville.
- Conducted RPO Technical Committee and Executive Board meetings in July.
- Prepared Categorical Exclusion for Town of Greeneville Transportation Enhancement project.
- Prepared RPO Monthly Reports for TDOT.
- Attended Johnson City MPO meetings.
- Attended Kingsport MPO meetings.
- Attended High Country RPO meetings in Boone, NC.
- Participated in the First Tennessee Development District Area on Aging and Disability Transportation Coalition.
- Attended East Tennessee Development District RPO meeting in Knoxville.
- Researched information concerning potential funding for signal synchronization study for the Town of Greeneville.

PLANNING

During the past quarter the First Tennessee Local Planning staff assisted community staff, planning commissions, boards of zoning appeals, and residents with professional planning work in the following areas:

- Staffed 52 planning commission meetings.
- Staffed 11 boards of zoning appeals meetings, and reviewed 14 requests for zoning variances.
- Staffed 1 legislative body meeting.
- Provided 30.5 hours of continuing education and training at various planning commission and board of zoning appeals meetings.
- Reviewed 42 subdivision plats.
- Reviewed 16 development site plans.
- Prepared 1 Annexation Ordinances and Plan of Services.
- Conducting research for 2 annexation studies.
- Prepared 3 amendments to subdivision regulations.
- Prepared 11 amendments to zoning ordinances.
- Reviewed 4 rezoning requests and prepared rezoning ordinances and maps.
- Attended 22 community development meetings, which included community workshops, pre-construction/developer review meetings, staff meetings, and agenda review meetings.

- Facilitated and provided a 4-hour regional continuing and education training program to 88 persons, which was held in Jonesborough.
- Provided information regarding amending Urban Growth Boundaries and Planned Growth Areas as per Public Chapter 1101 of 1998 to various communities.
- Researched various zoning issues (i.e. flood regulations, historic preservation, design review commission guidelines, form-based codes, comprehensive signage regulations, certificate of occupancies relative to driveway cuts and construction, yard sale regulations, pain clinics, portable storage units, board of zoning appeals notice requirements, etc...).

SPECIAL PROJECTS

- Attended regular board, committee meetings, and other events for the Birthplace of Country Music Alliance; Northeast Tennessee Tourism Association; Tanasi; WIB Youth Council and Regional Coordination Team; Appalachia Sustainable Development; Northeast TN Council on Children and Youth; **Hancock County** Community Partners; Vision Council for Children & Youth and United Way of Greater **Kingsport**, Tennessee Association of Community Leadership, National Association of Community Organization's update.
- Tri-Cities TN/VA Regional Leadership Council 2011 Annual Regional Day planning; leadership program technical assistance to **Unicoi, Hawkins and Hancock County Community Leadership Programs**. Participate in **Hancock County** Heritage Tourism Initiative meetings with ARC and TN Dept of Tourism Development personnel.
- Attended *East Tennessee Division Leadership Workshop, Livable Communities Regional Workshop and Annual Governor's Tourism Conference*
- Complete the quality analysis of the public infrastructure needs inventory and prepare contact and organization list for the 2012-13 update and regional directory.
- Begin update of FTDD Manufacturers Directory and orientation for staff. Provided status update on manufacturers directory to the NET RIDA economic development members and power board executives.

CALENDAR OF EVENTS

Tennessee Valley Corridor Fall Event, Meadowview Conference Center and Resort – December 9 and 10, 2012

FTDD Annual Christmas Open House – December 12, 2012.