I want to thank my colleagues and fellow Board Members for the privilege of serving as Board Chair for two consecutive years. I consider this one of the highest honors of my career in public service.

During my tenure as Chair of the First Tennessee Development District Board of Directors, I am pleased to share that the District has continued to meet our region’s opportunities and challenges as envisioned over 50 years ago by the founders of the FTDD. However, unlike the Northeast Tennessee of the past, we now live in an ever-changing and interconnected world.

Issues that arise well outside our region have an impact here, we as board members, elected officials and residents are defined by what we do every day to address those issues. That work would be substantially more difficult without the work of the District staff, who provide subject matter expertise in a wide array of areas.

Chief of among those areas of expertise are efforts devoted to improving our region’s economy. The pages of this year’s Annual Report outline the District’s successes ranging from funding for an Emergency Operations Center in Carter County, equipment for expanding TCAT courses in Johnson County and a façade improvement grant in Greeneville. More than ever before, we also see the District expanding services into workforce and literacy initiatives, and I am proud that events such as CareerQuest TN and the Education to Employment Summit have taken root in our region and are connecting industry, educators, and students to create the workforce of tomorrow. Nor can I overlook the vital services provided by the First Tennessee Area Agency on Aging & Disability, which keeps our region’s senior population healthy, active and in their homes far longer through in-home services.

None of this work would be possible without the leadership of the men and women that comprise the FTDD Board of Directors. Each one of whom embody the founding principles of the organization – regional progress through regional cooperation.
Each year, the staff of the First Tennessee Development District have the opportunity to report on their work and the impact made on the communities we serve. This year is no different, 2018-2019 saw another year marked by the engagement and cooperation that has come to define the FTDD.

We are excited to play such an integral role within the eight counties and twenty municipalities across Northeast Tennessee. The projects outlined in this year’s report detail not only that excitement, but also a dedication and attention to detail on the part of the staff of the FTDD that make our work meaningful.

This year, we saw a continued implementation or development of projects that may well be transformational for our region. They include improvement to vital infrastructure in our downtowns to enable economic growth, increased investment in outdoor assets for area families and visitors, and impactful collaboration with industry partners to strengthen and grow our workforce. More than any time in our long history of service to the region, the District stands ready and able to play a central role in economic growth that best fits the needs of Northeast Tennessee.

We have also seen significant growth in programs designed to serve our region’s senior population. For example, the First Tennessee Area Agency on Aging and Disability instituted MyRideTN programs in Johnson County, Jonesborough, and Kingsport that provide door-through-door transportation for seniors for important errands and appointments. To date, this program has provided seniors with 777 rides totaling 10,088 miles. This innovative and impactful program is in addition to a wide array of existing programs designed to keep our region’s senior population in their homes longer, active, and well fed.

I hope you enjoy reading about our work and its impact in the region.

What is the First Tennessee Development District?

The First Tennessee Development District was formed in 1966 as a result of legislation passed by the Tennessee General Assembly. The First Tennessee Development District is one of nine regional organizations in the state that carries out general and comprehensive planning and development activities for local governments. The mayors from the eight counties and twenty municipalities that comprise the District, as well as industrial and legislative representatives, serve on the board of directors and provide direction to the staff as they serve the region through planning, coordination and technical assistance.

This voluntary association of local governments is committed to improving the quality of life in Northeast Tennessee. Addressing common problems and issues regarding economic development and regional growth is the primary goal of the First Tennessee Development District. This goal is accomplished through economic and community development, economic development financing, research and planning, environmental management initiatives, housing activities, human resource evaluation, assessment, and providing services to the elderly and disabled.
Economic & Community Development

Through grant writing, the District assists communities with obtaining essential funding for economic and community development projects throughout the region. Since 1989, the District has worked with communities to acquire funding for 659 grant and loan projects in the amount of $205.5 million dollars. In fiscal year 2018-2019, FTDD’s economic and community development department assisted with 19 projects totaling $3.9 million dollars.

Grant applications completed by the FTDD on behalf of municipalities and counties are submitted to various agencies and programs including the Appalachian Regional Commission (ARC), Tennessee Department of Economic & Community Development (ECD), Tennessee Small Cities Community Development Block Grant (CDBG), Transportation Alternatives (TA), Multimodal (MM), Local Parks and Recreation Fund (LPRF), Recreational Trails Program (RTP), and Tennessee Historic Commission (THC).

2018—2019 Grant Funding

12 Funded Projects Include:
- Wastewater Treatment Improvements
- Emergency Operations Center
- TCAT Equipment
- Splash Pad
- Inclusive Playground
- Water Line Extensions

Total Funding $3,544,605

- CDBG $2,181,605
- LPRF $713,000
- ARC $650,000
Historic Planning

The Historic Planning Program of the District protects, preserves, and promotes the historic resources of the Northeast Tennessee region.

The FTDD maintains an interactive map which provides the location, basic information and a photograph of each building, district and object listed in the National Register of Historic Places in the eight county region. The map can be found on the District website at www.ftdd.org. In 2019, the Atlas of Historic Districts was also added to the website.

This year, District staff developed 12 new descriptions for the National Register of Historic Places. District staff also completed 70 Section 106 Reviews on behalf of state and federal governments to ensure ongoing projects do not impact significant historical sites in the region. Twenty-two buildings were surveyed for the Tennessee Historical Commission.

During the course of 2018-2019, District staff undertook a Survey of Historic Resources within the Town of Erwin which includes a profile of homes and buildings, construction information, and architectural style.

ECD Administrative Services

Adherence to the administrative guidelines of grant programs is critical to the success of a project. During the past year, the District’s Economic and Community Development staff provided administrative services for 44 projects. These services included environmental reviews, bidding process guidance, payment requests, acquisition assistance, labor standards compliance, and project closeout.
Economic Development Financing

The Northeast Tennessee Economic Development Corporation (NETEDC), the nonprofit lending corporation of the First Tennessee Development District, was created to promote economic development by providing loan programs for businesses. Multiple loan funds and programs have been established by NETEDC to assist businesses through fixed and permanent working capital financing. Overall, 113 loans have been made through these programs in the amount of $7.9 million dollars, and the companies involved have created 703 jobs in the region. In 2018-2019, NETEDC made 7 loans totaling $351,000.

**NETEDC Board of Directors**

Russell Brackins—NETEDC Chairman
Dick Grayson—Community Representative
Steve Mears—Home Trust Bank
Gerry O’Connor—Impact Plastics
Tom Olterman—City of Kingsport
Susan Reid—First Tennessee Development District
Alan Spritzer, PhD—ETSU
Rick Storey—Washington County

**NETEDC Loan Committee**

Mark Bays—ETSU
Bobby Brown—Mountain Commerce Bank
Jennifer Mitchell—First Horizon Bank
Stephen Dixon—Bank of Tennessee
Michael C. Hill—Citizens Bank, Tri-Cities
Darren Murray—New People’s Bank
Ken Rea—First Tennessee Development District
Robert Williams—HomeTrust Bank

<table>
<thead>
<tr>
<th>Fund / Program</th>
<th>Established</th>
<th>Initial Funding Source(s)</th>
<th>Areas Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Downtown Erwin Loan Program</td>
<td>2017</td>
<td>3 Banks</td>
<td>Erwin</td>
</tr>
<tr>
<td>Downtown Greeneville Loan Program</td>
<td>2014</td>
<td>3 Banks</td>
<td>Greeneville</td>
</tr>
<tr>
<td>Johnson City Downtown Redevelopment Loan Program</td>
<td>2006</td>
<td>8 Banks</td>
<td>Johnson City</td>
</tr>
<tr>
<td>Business Development Loan Fund (BDLF)</td>
<td>1994</td>
<td>Rural Development, State of Tennessee</td>
<td>Entire FTDD Region</td>
</tr>
<tr>
<td>Revolving Loan Fund</td>
<td>1990</td>
<td>Economic Development Administration, State of Tennessee</td>
<td>Entire FTDD Region</td>
</tr>
</tbody>
</table>

Research & Data Analysis

The First Tennessee Development District gathers and maintains economic and demographic data on all communities within the region and makes that data available on the District’s website. The FTDD also handles specific requests from individuals, businesses, chambers of commerce, and government entities, often involving the organization of US Census data. Many businesses looking to locate or expand operations in the region use data provided by the District in their evaluations. This information is available at www.ftdd.org.
Industrial Programs

The District’s Industrial Programs department provides support for economic development efforts within the eight counties and twenty municipalities that comprise the First Tennessee Development District. This department focuses on encouraging industries to expand or locate to the region by providing grant writing and administrative services.

Successful economic development projects require coordination between multiple individuals and groups throughout the grant process. Most projects involve input from elected officials, local economic development professionals, funding agency representatives, company representatives, and engineers. Once a grant is awarded, the District provides grant administration services to ensure funding agency guidelines are followed. These services include performing environmental reviews, guiding communities through the selection of engineering services, assisting with the bidding process, organizing requests for payment applications, helping with acquisition activities, assuring compliance with labor standards, and completing the required project closeout procedures.

The infrastructure funding entities and programs used to assist industries include the Appalachian Regional Commission (ARC), Economic Development Administration (EDA), Environmental Protection Agency (EPA), USDA Rural Development (RD), Fast Track Infrastructure Development Program (FIDP), and the Tennessee Department of Transportation (TDOT). The Industrial Programs department is committed to identifying new grant opportunities and resources to maximize the potential for economic development success.

2017—2018 Projects

During 2017—2018, the Industrial Programs department wrote and administered grants in excess of $7 million for projects throughout the region. While projects are varied, each one is designed to support job creation by industries located in the region and to encourage new companies to locate to the area. One of these projects includes upgrades at the Mountain City wastewater treatment plant to assist Parkdale Mills with their major expansion. With this expansion, Parkdale is expected to hire over 400 employees. Another major project is the City of Bristol Water and Wastewater upgrades in order to allow Royal Building Products to expand in the area. Royal has committed to invest over $48.5 million and create approximately 300 high-paying jobs in the region. The Town of Greeneville EDA intake project has been ongoing and will assist several businesses expanding and those looking to locate in the future.

For more information on Industrial Program projects, please see page 27.
Environmental Management Programs

Through an annual grant from the Tennessee Department of Environment and Conservation, the District provides solid waste guidance to local governments, which includes providing technical assistance to regional solid waste planning boards, materials management grant writing and waste tire management for local counties.

The District’s Environmental Management Program provides environmental review assistance on grant-funded projects to verify compliance with the National Environmental Policy Act (NEPA) and other related state and federal environmental laws. The projects are evaluated to determine any possible impact on the surrounding environment as well as the potential for any adverse health impact on end users.

2018—2019 Projects

During the course of the 2018—2019 fiscal year, District staff completed several environmental management projects throughout the region. The District continues to support environmental issues affecting the region, including assistance to all eight counties for their respective Solid Waste Management District Needs Assessments. An interactive online GIS map, available through the District’s website, was updated to identify the solid waste, recycling and special waste collection facilities for each county in the District. Additionally, annual solid waste reports for all eight counties were completed.

Environmental reviews for grant funded projects were also conducted during the fiscal year. At the county level, staff assisted Carter County with an environmental review for the County Emergency Operations Center project, as well as worked on the Environmental Review Record for the County’s THDA HOME Grant. Additional environmental review work was provided for CDBG projects awarded in the Towns of Elizabethton, Greeneville, Rogersville and Sneedville. Environmental review work was also performed for Local Park and Recreation Fund Grants for the Town of Greeneville, City of Johnson City, Hancock and Unicoi Counties.

In conjunction with the District’s Housing Department, staff completed 13 Tier II reviews for Hawkins County THDA HOME grant, 6 Tier II reviews for Johnson City’s CDBG program and 3 Tier II reviews for the Northeast Tennessee/Virginia HOME Consortium program.
Rural Planning Organization

The First Tennessee Rural Planning Organization (RPO) involves local officials in multi-modal transportation planning through a structured process. The goal is to ensure quality, competence, and fairness in the transportation decision making process.

The RPO process allows rural community leaders and elected officials to consider multi-modal transportation needs on a local and regional basis. It also allows them to review long-term needs as well as short-term funding priorities, and make future project recommendations to the Tennessee Department of Transportation.

The RPO consists of two working committees, a Technical Committee and an Executive Board. RPO staff supports each of these committees throughout the year by coordinating meetings, disseminating information, and serving as a liaison between the RPO members and the Tennessee Department of Transportation.

2018—2019 Projects

staff hosted and prepared presentation materials for one meeting each of the RPO Technical Committee and Executive Board. The information shared in these meetings was specifically designed to be useful to highway superintendents, planners, and elected officials.

Staff also participated in meetings of area agencies carrying out transportation planning, including the Kingsport Metropolitan Planning Organization (MPO), Bristol MPO, Johnson City MPO, East TN RPO, Land of Sky RPO, and High Country RPO. Staff assisted various communities, with several grant applications, including the Community Transportation Planning Grant (CTPG) and the Multi-Modal Access grant.

The RPO Staff assisted multiple elected officials with requests for information and transportation-related concerns, and they prepared a RSA request for the Town of Greeneville. The Staff met with highway superintendents to compile the RPO’s Critical Rural Freight Corridor nominee segments.
Local Planning

Each year, the First Tennessee Development District’s Local Planning Assistance program assists with projects throughout the region. The District provides advisory services to local governments through annual contracts with local communities.

The primary function of the District’s planning staff is to advise local officials, including planning commissions, boards of zoning and appeals, design review commissions, and legislative bodies on planning and development issues. This year, the FTDD was present and available to provide guidance at 88 planning commission meetings, 22 boards of zoning and appeals meetings, and 13 legislative sessions. Staff members reviewed and prepared documentation for rezoning requests, zoning ordinance amendments, zoning variance requests, subdivision regulation amendments, and zoning map amendments.

In addition, planning staff reviewed development plans for compliance with local, state and federal requirements. A total of 19 site plans covering 151 acres were reviewed, along with 115 subdivision plats encompassing 219 lots and 537 acres. Staff also aided other FTDD departments Using Geographical Information Systems (GIS) to assist with Environmental Planning and Historical Preservation.

2018—2019 Projects

District planners began the process of amending regulations for several of the counties and municipalities being served. The FTDD assisted the Town of Erwin in multiple amendments to their Municipal Zoning Ordinance, by adding a Corridor Overlay District, and new text amendments to accommodate signage, business, and professional service needs, to both ensure compliance with recent legislation and to introduce business-friendly parking regulations. Site Plan review was provided to numerous communities, including the development underway near Mosheim’s I-81 Exit 23.

In 2018, FTDD received the “2018 Outstanding DIY Plan” award for the “2018 Consolidated Comprehensive Land Use Plan, Unicoi County and the Towns of Erwin and Unicoi” from the Tennessee Chapter of the American Planning Association.

FTDD staff also prepared a draft Zoning Ordinance for consideration upon request of the Hawkins County Planning Commission, and facilitated a partnership on the zoning map development as a case study project with a student in the Geosciences Department at East Tennessee State University.
Housing Programs

The First Tennessee Development District administers several programs to address housing needs throughout Northeast Tennessee. The District also furnishes technical assistance through a grant from the Tennessee Housing Development Agency (THDA) to develop new programs for low-to-moderate income families.

The District provides grant writing assistance to communities and nonprofit organizations for housing programs funded by the U.S. Department of Housing and Urban Development (HUD), USDA Rural Development, the Tennessee Housing Development Agency (THDA), and the Federal Home Loan Bank. Additionally, the housing department provides services such as environmental review of projects, inspection, and construction management for other Housing and Urban Development projects.

**THDA HOME Grant**

The Tennessee Housing Development Agency awards HOME funds to communities throughout the State of Tennessee to assist low-income homeowners with home rehabilitation. Once the grants are funded, each community contracts with the District Housing Department to provide administration, inspection services and construction management for their HOME grant. In 2019, THDA awarded grants for the Towns of Erwin, Mount Carmel and Sneedville. This past year, FTDD concluded a THDA HOME grant for the Town of Erwin, which involved five substantial rehabilitation projects totaling $231,500. FTDD also administered the Town of Surgoinsville HOME grant performing three substantial rehabilitation projects totaling $117,760 to date, with one project outstanding. Currently, work is progressing on HOME grants for the Towns of Surgoinsville, Greeneville, Mountain City and Elizabethton, as well as Hawkins, Unicoi, Johnson, Greene and Carter Counties.

**THDA Emergency Home Repair for the Elderly**

The THDA Emergency Repair Program provides up to $10,000 in funding for emergency home repairs for eligible low-income elderly homeowners in the eight county region. Previously a 25% match was required for each homeowner participating in the program. Beginning January 1, 2019 this match requirement was discontinued. FTDD continues to maintain partnerships with other entities so should the match requirement be reinstated it can be covered for applicants needing this assistance. During 2018-2019 FTDD completed 10 emergency repair projects with $78,580 program dollars utilized in repair costs and $81,730 in matching funds leveraged from homeowners and partnering agencies. Since the inception of this program in 2007, over 397 homes in the region have been repaired.
Housing Programs

The HOME Consortium

Representatives from Bluff City, Bristol (TN), Bristol (VA), Johnson City, Kingsport, Sullivan County and Washington County comprise the Northeast Tennessee/Virginia HOME Consortium. The First Tennessee Development District serves as the administrative agent for this consortium of governments, and the City of Bristol (TN) serves as the lead entity.

The group recently completed its 16th year as an approved Consortium in the State of Tennessee. Through the 2018-2019 fiscal year, allocated funding totals over $16.7 million. The Consortium’s Down Payment Assistance has been used by 747 homeowners, and 134 homes have either been completely rebuilt or brought into code compliance with substantial rehabilitation.

This year, the District closed 14 due-on-sale loans, totaling $139,500 for down payment and closing costs to assist low and moderate income families with their first home purchase. Through the Homeowner Rehabilitation/Reconstruction program funds, 2 homeowners received assistance in repairing or replacing their homes utilizing a total of $130,945 in funds.

Johnson City Community Development Block Grant

The FTDD administers the housing portion of Johnson City’s Community Development Block Grant. These funds are provided to assist low-income residents with either emergency repairs or substantial rehabilitations to their homes. During this year, the housing portion of the block grant provided homeowners with funds for two emergency repairs and five substantial rehabilitations for a total cost of $148,340.
Workforce & Literacy Initiatives

The staff of the FTDD provide regional and county-level leadership, support and creative programming to address workforce and literacy gaps in our region. This is done through partnerships and collaborations with school systems, Tennessee Colleges of Applied Technology (TCAT), community colleges and area universities, business and industry, and workforce and economic development entities.

ACT Work Ready Communities

As the region continues to drive towards work ready community certification in all eight counties, we celebrate that Hawkins County and Sullivan County achieved certification in December 2018. A press conference was held to announce this achievement and reinforce the economic development advantage being certified is to counties across the country. Only 9% of counties and parishes in the USA have achieved this distinction. Certification comes with the attainment of goals for the number of residents who earn the National Career Readiness Certificate (NCRC) and the number of businesses who sign on as supporters of this effort. Staff continue to promote this initiative and seek funding for all area high schools to offer this certification to their students.

CareerQuest TN

CareerQuest TN continues to be a vital career exploration event for 8-12 grade students around the region. More than 4,500 students attended the event in April with more than 80 businesses, 10 post-secondary partners and 450 volunteers participating. Students learned about careers in advanced manufacturing, construction, health care and information technology. Participating businesses and post-secondary partners provided interactive displays and information about careers in their particular sector. Dr. Kenyatta Lovette served as guest speaker for the VIP event, which was attended by more than 100 business and community leaders and event sponsors. Food for the event was provided via a collaboration of area high school culinary programs.
Workforce & Literacy Initiatives

CareerQuest TN...It’s all about Business

CareerQuest TN...It’s All About Business was attended by more than 350 area high school juniors and seniors who learned about careers in accounting, banking/financial planning, human resources and marketing. The second shark tank competition was very successful and a logo contest was added for 2019. In addition to the interview with an HR professional each student received, a fashion show to demonstrate appropriate dress and other items was offered for attendees.

Early Development Instrument (EDI)

The EDI will be conducted in Washington County Schools and Johnson City Schools via work coordinated by FTDD staff, ETSU Clemmer College of Education and Quillen Department of Pediatrics. Funding for this initiative was provided by BCBST Foundation, Washington County, Washington County Schools and the City of Johnson City. The results from this recall based questionnaire completed by kindergarten teachers will inform budget and policy decisions for years to come with the outcomes to improve the health and lives of families in the county. The EDI provides information on vulnerabilities in the areas of: physical health and well being, emotional maturity, language and cognitive skills, social competence, communications skills, and general knowledge.

Holy Friendship Collaborative (HFC)

Staff continue to serve on various working groups and organizations looking for solutions to the region’s opioid crisis. Staff serve on the board of the Holy Friendship Collaborative (HFC) which is an off shoot of the Holy Friendship Summit. The HFC is working to equip faith-based organizations to help congregants and communities in dealing with addiction. Staff are also on the board for the United Way of Kingsport’s new initiative to combat addiction. Staff have lead regional groups to tour the TROSA project in Durham and the Addiction Recovery Centers in Louisa, Kentucky as the region is looking for a recovery model that includes a workforce component.

Staff are trained to conduct Trauma Informed Care training in support of building a culture of being trauma informed in all aspects of the community from schools to businesses. Staff conducted statewide training for all Advise Tn staff across the State.
First Tennessee Development District Foundation

The First Tennessee Development District administers programs that address some of the most crucial social issues in Northeast Tennessee, including food insecurity and substandard housing in older low-income adults, workforce development for high school students, and childhood literacy. State and federal funding for these programs is limited, resulting in long waiting lists for services and missed opportunities for FTDD to make a greater impact on the residents of the region.

To mitigate these funding limitations the FTDD Foundation, the nonprofit 501(c)3 arm of the Development District, was created to pursue private fundraising and grant awards that allow FTDD to serve greater numbers of Northeast Tennesseans in need.

Home Delivered Meals

Hunger in Northeast Tennessee is a critical problem. Three of the region’s eight counties have food-insecurity rates of 15–19 percent of the total population, and seniors are among the most vulnerable. To combat this issue, the First Tennessee Area Agency on Aging and Disability (FTAAAD) provides nutritious home-delivered meals to more than a thousand qualified older adults, but there are just as many on the waiting list due to a lack of program funds. During the course of 2018-2019, funds were secured through the Fox Foundation and the Fund for Greene County to provide meals for 12 seniors in Greene County. This included daily meal deliveries as well as emergency food stuffs in case weather prevented regularly scheduled deliveries.

Emergency Assistant Program

Another program helping low-income seniors is the FTAAAD Emergency Assistance Program. This program, which provides payments for small (less than $200) yet crucial needs that qualified seniors are unable to afford on their own, receives no state or federal funding. Instead it is solely supported through fundraising efforts. Funds totaling $6,088 that were raised this year served approximately 50 older adults in need are currently being assisted through the EAP, and with greater funding means that greater numbers of older adults can be helped with necessities like eyeglasses, pest control, new locks, and other requests.

CareerQuest TN

The 2019 CareerQuest TN and CareerQuest TN...It’s all about Business are supported by the generous contributions of regional industry and employers. This year contributions from these organizations totaled nearly $40,000 and enabled the FTDD to carry out both events which are designed to strengthen and grow our region’s workforce.
Area Agency on Aging & Disability

The First Tennessee Area Agency on Aging and Disability (FTAAAD) managed a total allocation of over $6 million from the Tennessee Commission on Aging and Disability, Bureau of TennCare, and various other sources for the fiscal year ending June 30, 2019. The allocation was comprised of 46.4 percent from the Federal Older Americans Act, 23.6 percent from the State of Tennessee general revenue funds, 16.8 percent from the State and Federal Medicaid program, and 13.2 percent from other sources. These funds allowed the agency to provide services to individuals as indicated on the chart below, which represents the percentages of respective services to our total allocation. For additional information on how the FTAAAD allocates funds and a breakdown of services provided, please see pages 28 through 30.

Who We Are and Who We Serve

The FTAAAD is part of a nationwide system of agencies which were created as the result of the 1973 amendments to the Older Americans Act of 1965. The FTAAAD Director and the staff of the FTAAAD identify community and social-service needs and ensure that services are available to people 60 years and older and to adults with disabilities in the communities where they live. The FTAAAD mission is to assist older Tennesseans and adults with disabilities in Northeast Tennessee with information and services that promote quality of life and independence. The overall goal is to help individuals live safely and independently in their own homes.
Area Agency on Aging & Disability

Information & Assistance

Information & Assistance (I&A) services are designed to inform, guide, direct and link adults age 60 and older and adults with disabilities to needed available resources. A designated toll-free I&A number is available, and FTAAAD can receive referrals several different ways, including telephone calls, website submissions, faxed referrals and face-to-face appointments. When someone calls, it is often for a specific reason, but during the screening process other needs may also become apparent. Callers may be looking for home-delivered meals, access to transportation, housing options, and/or home- and community-based services. The I&A program is very successful in connecting individuals with vital community-based resources.

For additional information, individuals may contact 1-866-836-6678 or 423-928-3258.

OPTIONS for Community Living

The OPTIONS program provides long-term-care information and assistance, service coordination, homemaker, personal care, home-delivered meals, and personal emergency response systems to adults age 60 and older, and individuals age 18 and over with disabilities, who do not have services available to them from other programs. Options Counselors make home visits to assess individuals’ needs and develop plans to allow them to remain in their home.

Nutrition Program

The Nutrition program encompasses congregate meals served at sites throughout the region and home-delivered meals, which are delivered by volunteers. Congregate meals are offered at noon, five days a week, at each of the 17 meal sites within the District. Many of these sites are located within senior centers. Home-delivered meals are delivered five days a week by volunteers to older adults and adults with disabilities who have been assessed by an in-home service coordinator. Congregate and home-delivered meals promote, maintain and improve the health and well-being of eligible individuals through the provision of nutritious meals and opportunities for social interaction.
Area Agency on Aging & Disability

Public Guardianship Program

The Public Guardianship program serves the elderly in a very personal way. Public guardians, also known as public conservators, help those over the age of 60 who have been deemed unable to make their own decisions regarding their healthcare or finances. Conservators are appointed through the courts once someone has filed a legal petition. The conservator must follow the court’s directions and be accountable for any and all decisions regarding finances and health-care decisions. Every aspect of a person’s daily life is overseen by the conservator. The Public Guardianship program not only follows state laws, but has a standing policy developed specifically for this program. Volunteers and an assistant conservator work with the conservator to maintain the highest level of care needed for each individual.

CHOICES

CHOICES is TennCare’s program for long-term-care services which supports elderly or physically disabled individuals who need assistance with bathing, getting around their home, preparing meals or doing household chores. If program requirements are met, services can be provided either in a nursing home or in the community. Home-care services covered in CHOICES include personal-care visits, attendant care, home-delivered meals, personal emergency response systems, in-home respite care, inpatient respite care, adult day care, assistive technology, minor home modifications, and pest control.

National Family Caregiver Support

The Family Caregiver Support program provides support to family caregivers of any age who are providing care for an older family member. The program is designed to help families sustain their efforts to care for a relative who is at least 60 years old with a chronic illness or disease.

Caregivers are reached through various events that FTAAAD staff attend across Northeast Tennessee every year.

SNAP Outreach

FTAAAD’s SNAP Outreach is a program designed to provide SNAP (formerly known as food stamps) outreach, screening and application assistance to low-income older adults in Northeast Tennessee. Food insecurity affects nearly 27 percent of older adults in this District, but only a third of seniors who are eligible currently participate in SNAP. This program informs, educates and assists older Tennesseans who may be eligible to enroll, and helps them to receive much needed financial assistance for food purchases.
Area Agency on Aging & Disability

State Health Insurance Program & Senior Medicare Patrol

SHIP provides free, objective, one-on-one insurance counseling and assistance to Medicare beneficiaries, their families, friends, and caregivers. In addition to one-on-one counseling, the program seeks to educate Medicare beneficiaries and the general public so they can make informed decisions about their insurance coverage. The program does this by holding enrollment-assistance events, giving presentations and participating in community events such as health fairs. SHIP provides these services with both staff and well-trained volunteers.

Senior Medicare Patrol (SMP) is a federal, state and community partnership whose mission is to reduce fraud, waste and abuse of Medicare and Medicaid funds. SMP relies on a number of volunteers, recruited and trained by SMP staff.

Long-Term-Care Ombudsman

This program serves as an advocate for elderly residents of all long-term care facilities. The ombudsman’s responsibility is to help resolve complaints against facilities and to ensure that a client’s rights and benefits are protected. The District Long-Term Care Ombudsman also recruits and trains Volunteer Ombudsman Representatives who make weekly visits to long-term care facilities in the District.

Legal Services

Legal Services provides legal advice and representation for people age 60 and over to secure and maintain public benefits, resolve consumer problems and address other situations requiring the intervention of an attorney. The priority cases include abuse/neglect, utilities, housing, protective services, healthcare and income. During this fiscal year, the economic savings for clients was $6,437.02.

Collaborative Response to Elder and Vulnerable Adult Abuse (CREVAA)

The CREVAA program addresses the unmet needs, both emergent and on-going, of elder and vulnerable adult victims of crime by providing advocates who will work with victims as well as stakeholders, including Adult Protective Services, law enforcement, District Attorneys, and aging services providers. In addition, the program will assist in locating, coordinating and ensuring the provision of victim-centered services and resources to elder and vulnerable adult victims of crime.
Area Agency on Aging & Disability

Transportation

Transportation is available by calling a senior center 24 hours in advance. The program provides rides to doctors’ offices, grocery stores, nutrition sites and senior centers. Tickets can be obtained at any of the senior centers within the District.

Senior Volunteer Transportation

This is a new volunteer-driver program, known as MyRide TN, that provides door-through-door transportation for important appointments and errands for a minimal annual subscription fee and a round-trip charge. Volunteer drivers will use their personal vehicles to transport older adults to their destination. During this fiscal year, the program began in Johnson County, Jonesborough and Kingsport, and is scheduled to begin in Greeneville in fiscal year 2020.

Senior Centers

There are eleven senior centers in the region serving as community focal points to meet the needs of seniors. They promote physical, mental and social well-being through health education classes, health screenings, physical fitness activities, recreation and telephone reassurance. Senior centers are designed to enhance the quality of life for older people by supporting their independence and encouraging their involvement in the community.

Healthy Aging—Evidence-Based Programs

FTAAAD provides coordination and trained leaders for evidence-based programs throughout the District. Evidence-based programs have proven positive results for participants and empower people to take an active role in managing their own health or that of the person for whom they provide care. The goal is to help participants become better self-managers who have the knowledge, skills and ability to successfully navigate the challenges they face. The following programs are offered: Living Well with Chronic Conditions, Take Charge of Your Diabetes, Powerful Tools for Caregivers, and Cancer: Thriving and Surviving. Quarterly caregiver support newsletters are also available.
Area Agency on Aging & Disability

Elder Abuse Awareness

During this fiscal year, FTAAAD developed and strengthened services in the District for the prevention of elder abuse, neglect and exploitation. Public education was disseminated via social media and newspapers.

In addition, training was offered to individuals, caregivers, and professionals regarding identification, prevention, and treatment of elder abuse, neglect and exploitation at our annual aging conference and annual Senior Crime Prevention Academy.

The Northeast Tennessee Vulnerable Adult Coalition, or NET-VAC, meets monthly and is dedicated to raising public and professional awareness of the types and extent of abuse and its victims through community education and outreach campaigns.

Area Agency on Aging & Disability Events

First Tennessee District Senior Olympics

The First Tennessee District Senior Olympics were held from September 5–27, 2018 in Johnson City and Kingsport. Events offered were basketball, bowling, golf, horseshoes, pickleball, shuffleboard, swimming, table tennis, and track & field. A total of 159 athletes participated, with a total of 638 medals awarded.

Conference On Aging

The 31st Annual Conference on Aging was held on April 30, 2019 at the Meadowview Conference Resort and Convention Center in Kingsport. There were 260 registrants and 34 sponsors and exhibitors that participated in the conference. The conference is conducted in conjunction with Older Americans’ Month, and the theme was “Connect, Create, Contribute”.

Staff and volunteers at the Senior Olympics track and field events
Administration

Chris Craig
Executive Director
(423) 722-5091
craig@ftdd.org

Nicole Banks
Director of Finance & HR
(423) 722-5129
nbanks@ftdd.org

Tina Campbell
Accountant
(423) 722-5219
tcampbell@ftdd.org

Melissa White
Administrative Services Manager
(423) 722-5212
mwhite@ftdd.org

Misty Bradley
Program Assistant
(423) 722-5094
mbradley@ftdd.org

Vicki Casteel
Administrative Assistant
(423) 928-0224
vcasteel@ftdd.org

Rick Lowe
Information Technology Manager
(423) 722-5213
rlowe@ftdd.org

Richard Lacey
Facilities Maintenance
(423) 928-0224

Economic & Community Development

Ken Rea
Deputy Director, Economic & Community Development
(423) 722-5098
krea@ftdd.org

Kaci Lowe
Financial Coordinator
(423) 722-5097
klowe@ftdd.org

Lance Lowery
Community Development Project Coordinator
(423) 722-5090
llowery@ftdd.org

Gray Stothart
Community Development Coordinator & Historic Preservation
(423) 722-5096
gstothart@ftdd.org
Community Planning, Housing & Development

Bill Forrester
Director of Planning, Housing & Community Development
(423) 722-5099
bforrester@ftdd.org

Erica Malpass
Community Planner
(423) 722-5117
emalpass@ftdd.org

Elizabeth Poczobut
Community Planner
(423) 722-5216
epoczobut@ftdd.org

Bill Forrester, Housing Construction Manager

Mark Stevans
Director of Special Projects
(423) 722-5092
mstevans@ftdd.org

René Mann
Housing Programs Coordinator
(423) 722-5122
rmann@ftdd.org

Chase Milner
Regional Planner
(423) 722-5217
cmilner@ftdd.org

Alania Wood
Environmental Planner
(423) 722-5202
awood@ftdd.org

Area Agency on Aging & Disability

Kathy Whitaker
Director of the FTAAAD
(423) 722-5102
kwhitaker@ftaaad.org

Tracy Buckles
Health Promotions Specialist
(423) 722-5109
tbuckles@ftaaad.org

Julia Church
Intake Coordinator
(423) 722-5095
jchurch@ftaaad.org

Allie Ciampoli
Information & Referral Assistant
(423) 722-5203
aciampoli@ftaaad.org

Special Projects

Erica Malpass
Community Planner
(423) 722-5117
emalpass@ftdd.org

Chase Milner
Regional Planner
(423) 722-5217
cmilner@ftdd.org

Alania Wood
Environmental Planner
(423) 722-5202
awood@ftdd.org

Workforce & Literacy Initiatives

Mark Stevans
Director of Special Projects
(423) 722-5092
mstevans@ftdd.org

Lottie Ryans
Director of Workforce & Literacy Initiatives
(423) 722-5101
lryans@ftdd.org

Lottie Ryans
Director of Workforce & Literacy Initiatives
(423) 722-5101
lryans@ftdd.org

2019 Annual Report
Area Agency on Aging & Disability

**Dale Condon**
IT Manager & HIPAA Compliance Coordinator  
(423) 722-5110  
dcondon@ftaad.org

**Melody Conkin**
SHIP Coordinator and I&A Specialist  
(423) 722-5205  
mconkin@ftaad.org

**Stephanie Cox**
Intake Coordinator  
(423) 722-5123  
scox@ftaad.org

**Karrie Erick**
Public Conservator Assistant  
(423) 722-5105  
kerick@ftaad.org

**Lee Gay**
Volunteer Transportation Coordinator  
(423) 722-5100  
lgay@ftaad.org

**Chris Gortney**
Information Technology Assistant  
(423) 722-5206  
cgortney@ftaad.org

**Jessica Gouge**
CREVAA Assistant  
(423) 979-2593  
jgouge@ftaad.org

**Bettina Gregory**
Information Technician  
(423) 722-5208  
bgregory@ftaad.org

**Genie Guinn**
Options Program Manager  
(423) 722-5111  
gguinn@ftaad.org

**Angie Gwaltney, RN**
Homecare Manager  
(423) 722-5113  
agwaltney@ftaad.org

**Amber Harvey**
Options Program Counselor  
(423) 722-5112  
aharvey@ftaad.org

**Lorrie Jarnagin**
I&A Coordinator  
(423) 722-5106  
ljarnagin@ftaad.org

**Michelle Jenkins**
Pre-Enrollment Assistant  
(423) 722-5118  
mjenkins@ftaad.org

**Harley Jeter**
SHIP Volunteer Assistant  
(423) 722-5107  
hjeter@ftaad.org
Area Agency on Aging & Disability

Tracy Kissel
Public Conservator Support Asst.
(423) 979-2595
tkissel@ftaaad.org

Wanda Martin
District Public Conservator
(423) 722-5104
wmartin@ftaaad.org

Beth Morgan
Information & Referral Assistant
(423) 722-5116
bmorgan@ftaaad.org

LeAnn Pearce, RN
Nurse Coordinator
(423) 722-5114
lpearce@ftaaad.org

Carolyn Phillips
CREVAA Advocate
(423) 722-5211
cphillips@ftaaad.org

Genessa Roberts
Intake Coordinator
(423) 722-5108
groberts@ftaaad.org

Teresa Sutphin
Projects Specialist
(423) 722-5120
tsuphin@ftaaad.org

Diane Lynch
Pre-Enrollment Assistant
(423) 722-5207
dlynch@ftaaad.org

Kathleen McLaughlin
SNAP Outreach Coordinator
(423) 722-5093
kmclaughlin@ftaaad.org

Deborah Morrell
Long-term Care Ombudsman
(423) 979-2599
dmorrell@ftaaad.org

Ashley Peterson
Information & Referral Assistant
(423) 722-5203
apeterson@ftaaad.org

Connie Roberts
Fiscal Manager
(423) 722-5089
croberts@ftaaad.org

Libby Sproles
Fiscal Specialist
(423) 722-5103
lsproles@ftaaad.org

Julie Webster
Intake Coordinator
(423) 722-5128
jwebster@ftaaad.org
### FTDD 2017-2018 Budget

#### REVENUE

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Economic Development Administration</td>
<td>$70,000</td>
</tr>
<tr>
<td>Appalachian Regional Commission</td>
<td>$249,573</td>
</tr>
<tr>
<td>Tennessee Housing Development Agency</td>
<td>$112,000</td>
</tr>
<tr>
<td>Tennessee Commission on Aging</td>
<td>$5,237,681</td>
</tr>
<tr>
<td>Tennessee Department of Environment &amp; Conservation</td>
<td>$47,400</td>
</tr>
<tr>
<td>Tennessee Advisory Commission on Intergovernmental Relations</td>
<td>$59,629</td>
</tr>
<tr>
<td>Tennessee Department of Transportation</td>
<td>$62,241</td>
</tr>
<tr>
<td>Tennessee Arts Commission</td>
<td>$27,920</td>
</tr>
<tr>
<td>Historic Preservation</td>
<td>$30,000</td>
</tr>
<tr>
<td>Housing &amp; Urban Development/HOME Consortium</td>
<td>$73,970</td>
</tr>
<tr>
<td>Local Planning Contracts</td>
<td>$144,930</td>
</tr>
<tr>
<td>State Allocations</td>
<td>$230,000</td>
</tr>
<tr>
<td>Local Funds</td>
<td>$156,944</td>
</tr>
<tr>
<td>In-kind</td>
<td>$107,000</td>
</tr>
<tr>
<td>Other Revenue</td>
<td>$1,161,407</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$7,770,695</strong></td>
</tr>
</tbody>
</table>

#### EXPENSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries</td>
<td>$1,901,935</td>
</tr>
<tr>
<td>Fringe Benefits</td>
<td>$766,275</td>
</tr>
<tr>
<td>Contractual</td>
<td>$3,551,954</td>
</tr>
<tr>
<td>Travel</td>
<td>$186,595</td>
</tr>
<tr>
<td>Supplies</td>
<td>$41,946</td>
</tr>
<tr>
<td>Communications</td>
<td>$3,750</td>
</tr>
<tr>
<td>Printing, Subscriptions, Memberships</td>
<td>$19,300</td>
</tr>
<tr>
<td>Computers</td>
<td>$35,949</td>
</tr>
<tr>
<td>In-kind</td>
<td>$107,000</td>
</tr>
<tr>
<td>Indirect</td>
<td>$971,728</td>
</tr>
<tr>
<td>Other Expenses</td>
<td>$219,012</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$7,770,695</strong></td>
</tr>
</tbody>
</table>

#### Other FTDD Administered Funds

<table>
<thead>
<tr>
<th>Fund</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Tennessee Economic Development Corporation</td>
<td></td>
</tr>
<tr>
<td>Revolving Loan Fund</td>
<td>$984,739</td>
</tr>
<tr>
<td>Intermediary Relending Program</td>
<td>$540,846</td>
</tr>
<tr>
<td>Johnson City Downtown Loan Program</td>
<td>$487,962</td>
</tr>
<tr>
<td>Downtown Greeneville Loan Program</td>
<td>$75,295</td>
</tr>
<tr>
<td>Downtown Erwin Loan Program</td>
<td>$76,229</td>
</tr>
<tr>
<td>FTDD Public Guardian Program</td>
<td></td>
</tr>
<tr>
<td>Private Conservator Funds</td>
<td>$1,344,526</td>
</tr>
<tr>
<td>First Tennessee Development District Foundation</td>
<td>$10,260</td>
</tr>
<tr>
<td><strong>Total Other FTDD Administered Funds</strong></td>
<td><strong>$3,222,065</strong></td>
</tr>
</tbody>
</table>
# First Tennessee Development District Population

<table>
<thead>
<tr>
<th>County / Municipality</th>
<th>Municipality Total</th>
<th>County Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Carter County</strong></td>
<td></td>
<td>56,351</td>
</tr>
<tr>
<td>Elizabethton</td>
<td>13,497</td>
<td></td>
</tr>
<tr>
<td>Watauga</td>
<td>373</td>
<td></td>
</tr>
<tr>
<td><strong>Greene County</strong></td>
<td></td>
<td>69,087</td>
</tr>
<tr>
<td>Baileyton</td>
<td>443</td>
<td></td>
</tr>
<tr>
<td>Greeneville</td>
<td>14,898</td>
<td></td>
</tr>
<tr>
<td>Mosheim</td>
<td>2,339</td>
<td></td>
</tr>
<tr>
<td>Tusculum</td>
<td>2,789</td>
<td></td>
</tr>
<tr>
<td><strong>Hancock County</strong></td>
<td></td>
<td>6,549</td>
</tr>
<tr>
<td>Sneedville</td>
<td>1,336</td>
<td></td>
</tr>
<tr>
<td><strong>Hawkins County</strong></td>
<td></td>
<td>56,530</td>
</tr>
<tr>
<td>Bulls Gap</td>
<td>717</td>
<td></td>
</tr>
<tr>
<td>Church Hill</td>
<td>6,679</td>
<td></td>
</tr>
<tr>
<td>Mount Carmel</td>
<td>5,305</td>
<td></td>
</tr>
<tr>
<td>Rogersville</td>
<td>4,297</td>
<td></td>
</tr>
<tr>
<td><strong>Johnson County</strong></td>
<td></td>
<td>17,778</td>
</tr>
<tr>
<td>Mountain City</td>
<td>2,418</td>
<td></td>
</tr>
<tr>
<td><strong>Sullivan County</strong></td>
<td></td>
<td>157,668</td>
</tr>
<tr>
<td>Bluff City</td>
<td>1,665</td>
<td></td>
</tr>
<tr>
<td>Bristol</td>
<td>26,881</td>
<td></td>
</tr>
<tr>
<td>Kingsport</td>
<td>54,076</td>
<td></td>
</tr>
<tr>
<td><strong>Unicoi County</strong></td>
<td></td>
<td>17,761</td>
</tr>
<tr>
<td>Erwin</td>
<td>5,853</td>
<td></td>
</tr>
<tr>
<td>Unicoi</td>
<td>3,577</td>
<td></td>
</tr>
<tr>
<td><strong>Washington County</strong></td>
<td></td>
<td>128,607</td>
</tr>
<tr>
<td>Johnson City</td>
<td>66,778</td>
<td></td>
</tr>
<tr>
<td>Jonesborough</td>
<td>5,439</td>
<td></td>
</tr>
<tr>
<td><strong>District Total:</strong></td>
<td></td>
<td><strong>510,331</strong></td>
</tr>
</tbody>
</table>

## Economic & Community Development Grants

<table>
<thead>
<tr>
<th>Community</th>
<th>Project</th>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carter County</td>
<td>Emergency Operations Center</td>
<td>CDBG</td>
<td>$315,000</td>
</tr>
<tr>
<td>Town of Elizabethton</td>
<td>Water System Improvements</td>
<td>CDBG</td>
<td>525,000</td>
</tr>
<tr>
<td>Town of Rogersville</td>
<td>Wastewater Treatment Plant Improvements</td>
<td>CDBG</td>
<td>357,600</td>
</tr>
<tr>
<td>Town of Sneedville</td>
<td>Sewer System Improvements</td>
<td>CDBG</td>
<td>520,555</td>
</tr>
<tr>
<td>Johnson City</td>
<td>Downtown Water &amp; Sewer Improvements</td>
<td>ARC</td>
<td>400,000</td>
</tr>
<tr>
<td>Johnson County</td>
<td>TCAT Extension Equipment</td>
<td>ARC</td>
<td>250,000</td>
</tr>
<tr>
<td>Town of Unicoi</td>
<td>Outdoor Amphitheatre</td>
<td>LPRF</td>
<td>248,000</td>
</tr>
<tr>
<td>Johnson City</td>
<td>Carter Splash Pad</td>
<td>LPRF</td>
<td>200,000</td>
</tr>
<tr>
<td>Hancock County</td>
<td>County Park, Phase I</td>
<td>LPRF</td>
<td>75,000</td>
</tr>
<tr>
<td>Town of Greeneville</td>
<td>Inclusive Playground</td>
<td>LPRF</td>
<td>190,000</td>
</tr>
<tr>
<td>Town of Greeneville</td>
<td>Main Street: Greeneville Façade Grant</td>
<td>CDBG</td>
<td>100,000</td>
</tr>
<tr>
<td>Carter County</td>
<td>Dry Hollow Water Line</td>
<td>CDBG</td>
<td>363,750</td>
</tr>
<tr>
<td><strong>12 Projects</strong></td>
<td></td>
<td></td>
<td><strong>$3,544,605</strong></td>
</tr>
</tbody>
</table>

### Northeast Tennessee Economic Development Corporation Loans

<table>
<thead>
<tr>
<th>Community</th>
<th>Loan</th>
<th>Program</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johnson City</td>
<td>Pinyard Holdings</td>
<td>BDLF</td>
<td>$120,000</td>
</tr>
<tr>
<td>Johnson City</td>
<td>Pine Street Hospitality</td>
<td>DJCRLP</td>
<td>25,000</td>
</tr>
<tr>
<td>Town of Erwin</td>
<td>William Brannon</td>
<td>DELP</td>
<td>25,000</td>
</tr>
<tr>
<td>Town of Erwin</td>
<td>Brenda Jones</td>
<td>BDLF</td>
<td>50,000</td>
</tr>
<tr>
<td>Johnson City</td>
<td>Bount Investments</td>
<td>JCDRLP</td>
<td>75,000</td>
</tr>
<tr>
<td>Town of Erwin</td>
<td>Erwin Outdoor Supply</td>
<td>BDFL</td>
<td>35,000</td>
</tr>
<tr>
<td>Johnson City</td>
<td>David Campbell</td>
<td>JCDRLP</td>
<td>20,000</td>
</tr>
<tr>
<td><strong>7 Projects</strong></td>
<td></td>
<td></td>
<td><strong>$351,000</strong></td>
</tr>
</tbody>
</table>

**Grand Total**

|                | 19 Projects                     |        | **$3,895,605** |
### Industrial Programs Data

<table>
<thead>
<tr>
<th>Community</th>
<th>Project</th>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Bristol</td>
<td>Royal Building Products</td>
<td>EDA</td>
<td>$1,500,000</td>
</tr>
<tr>
<td>City of Bristol</td>
<td>Bristol Metals, Industrial Access Road</td>
<td>TDOT</td>
<td>750,000</td>
</tr>
<tr>
<td>City of Johnson City</td>
<td>Mullican Flooring, WWTP Improvements</td>
<td>EDA</td>
<td>1,500,000</td>
</tr>
<tr>
<td>City of Kingsport</td>
<td>Eastman, Raw Water Conveyance</td>
<td>EDA</td>
<td>1,500,000</td>
</tr>
<tr>
<td>Hancock County</td>
<td>Project 95, Grading</td>
<td>ECD</td>
<td>545,000</td>
</tr>
<tr>
<td>Johnson County</td>
<td>Parkdale, Electrical Upgrades</td>
<td>ARC</td>
<td>490,574</td>
</tr>
<tr>
<td>Johnson County</td>
<td>Fire Equipment Project</td>
<td>CDBG</td>
<td>315,000</td>
</tr>
<tr>
<td>Town of Greeneville</td>
<td>C&amp;C Millwright, Intake Project</td>
<td>EDA</td>
<td>1,205,000</td>
</tr>
<tr>
<td>Town of Mountain City</td>
<td>Parkdale, WWTP Improvements</td>
<td>EDA</td>
<td>1,000,000</td>
</tr>
<tr>
<td>Town of Unicoi</td>
<td>MHK Incubator</td>
<td>EDA</td>
<td>340,000</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>$9,145,574</strong></td>
</tr>
</tbody>
</table>

### Planning Jurisdictions

**Erica Malpass**
- Town of Baileyton
- Town of Bulls Gap
- Town of Mosheim
- Town of Mountain City
- Town of Mount Carmel
- City of Tusculum

**Elizabeth Poczobut**
- City of Bluff City
- Carter County
- City of Church Hill
- City of Elizabethton
- Town of Erwin
- Hawkins County
- Town of Rogersville
- Town of Surgoinsville
- Town of Unicoi
- Unicoi County
## Area Agency on Aging & Disability
### Year-End Statistics

<table>
<thead>
<tr>
<th>Program</th>
<th>Federal</th>
<th>State</th>
<th>CHOICES</th>
<th>Other</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Guardian</td>
<td>9,783</td>
<td>129,500</td>
<td>18,218</td>
<td>157,501</td>
<td>2.61%</td>
<td></td>
</tr>
<tr>
<td>2 CHOICES</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1,014,103</td>
<td>16.82%</td>
</tr>
<tr>
<td>3 Senior Centers</td>
<td></td>
<td>121,200</td>
<td>343,576</td>
<td>464,776</td>
<td>7.71%</td>
<td></td>
</tr>
<tr>
<td>4 Transportation</td>
<td>99,489</td>
<td></td>
<td>1,839</td>
<td>101,328</td>
<td>1.68%</td>
<td></td>
</tr>
<tr>
<td>5 Legal/Ombudsman</td>
<td>107,700</td>
<td></td>
<td>40,384</td>
<td>148,084</td>
<td>2.46%</td>
<td></td>
</tr>
<tr>
<td>6 Congregate Meals</td>
<td>301,337</td>
<td></td>
<td>87,934</td>
<td>389,311</td>
<td>6.46%</td>
<td></td>
</tr>
<tr>
<td>7 Home Delivered Meals</td>
<td>766,700</td>
<td>279,319</td>
<td>94,950</td>
<td>1,140,969</td>
<td>18.92%</td>
<td></td>
</tr>
<tr>
<td>8 Health Prom Evidence Based</td>
<td>30,208</td>
<td></td>
<td>30,208</td>
<td></td>
<td>0.50%</td>
<td></td>
</tr>
<tr>
<td>9 Family Caregiver III E</td>
<td>195,089</td>
<td>45,100</td>
<td></td>
<td>240,189</td>
<td>3.98%</td>
<td></td>
</tr>
<tr>
<td>10 State Options HCBS</td>
<td></td>
<td></td>
<td>488,930</td>
<td>488,930</td>
<td>8.11%</td>
<td></td>
</tr>
<tr>
<td>11 III B HCBS</td>
<td>161,673</td>
<td>33,800</td>
<td>161</td>
<td>195,634</td>
<td>3.24%</td>
<td></td>
</tr>
<tr>
<td>12 Admin/Compliance &amp; Monitoring</td>
<td>243,600</td>
<td>111,753</td>
<td>51,825</td>
<td>407,178</td>
<td>6.75%</td>
<td></td>
</tr>
<tr>
<td>13 III B Program Coordination</td>
<td>61,642</td>
<td></td>
<td>7,186</td>
<td>68,828</td>
<td>1.14%</td>
<td></td>
</tr>
<tr>
<td>14 Information &amp; Assistance/SPOE</td>
<td>29,502</td>
<td>31,080</td>
<td>13,269</td>
<td>60,582</td>
<td>1.00%</td>
<td></td>
</tr>
<tr>
<td>15 Service Coordination</td>
<td>408,191</td>
<td>179,818</td>
<td></td>
<td>601,278</td>
<td>9.97%</td>
<td></td>
</tr>
<tr>
<td>16 SHIP/SMP/MIPPA</td>
<td>173,243</td>
<td></td>
<td></td>
<td>173,243</td>
<td>2.87%</td>
<td></td>
</tr>
<tr>
<td>17 SNAP Outreach</td>
<td>56,384</td>
<td></td>
<td>6,168</td>
<td>62,552</td>
<td>1.04%</td>
<td></td>
</tr>
<tr>
<td>18 Home Repairs</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0.00%</td>
<td></td>
</tr>
<tr>
<td>19 Emergency Assist Program</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0.26%</td>
<td></td>
</tr>
<tr>
<td>20 VOCA/CREVAA</td>
<td>138,077</td>
<td></td>
<td>11,042</td>
<td>149,119</td>
<td>2.47%</td>
<td></td>
</tr>
<tr>
<td>21 SVTN—MyRide</td>
<td>7,355</td>
<td></td>
<td>103,684</td>
<td>111,039</td>
<td>1.84%</td>
<td></td>
</tr>
<tr>
<td>22 Elder Abuse</td>
<td>8,742</td>
<td></td>
<td></td>
<td>8,742</td>
<td>0.14%</td>
<td></td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td>2,798,755</td>
<td>1,420,500</td>
<td>1,014,103</td>
<td>795,642</td>
<td>6,029,000</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

Percentage of Total

<table>
<thead>
<tr>
<th>Federal</th>
<th>State</th>
<th>CHOICES</th>
<th>Other</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>46.4%</td>
<td>23.6%</td>
<td>186.8%</td>
<td>13.2%</td>
<td>100%</td>
<td></td>
</tr>
</tbody>
</table>
### Services

<table>
<thead>
<tr>
<th>Services</th>
<th>Consumers Served</th>
<th>Units of Service</th>
<th>Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congregate Meals</td>
<td>1,592</td>
<td>90,714</td>
<td>$389,311</td>
</tr>
<tr>
<td>Evidence Based Activities</td>
<td>397</td>
<td>3,399</td>
<td>30,208</td>
</tr>
<tr>
<td>Home-Delivered Meals</td>
<td>1,031</td>
<td>177,811</td>
<td>1,140,969</td>
</tr>
<tr>
<td>Homemaker</td>
<td>525</td>
<td>37,979</td>
<td>770,892</td>
</tr>
<tr>
<td>Personal Care</td>
<td>156</td>
<td>4,404</td>
<td>90,267</td>
</tr>
<tr>
<td>Service Coordination</td>
<td>1,728</td>
<td>5,711</td>
<td>661,861</td>
</tr>
<tr>
<td>In-Home Respite</td>
<td>39</td>
<td>3,024</td>
<td>49,232</td>
</tr>
<tr>
<td>Legal Services</td>
<td>316</td>
<td>435</td>
<td>38,311</td>
</tr>
<tr>
<td>Long-Term Care Ombudsman Consumers</td>
<td>225</td>
<td>486</td>
<td>109,773</td>
</tr>
<tr>
<td>Public Guardian</td>
<td>51</td>
<td>2,052</td>
<td>157,501</td>
</tr>
<tr>
<td>Personal Emergency Response - Monthly</td>
<td>48</td>
<td>418</td>
<td>12,405</td>
</tr>
<tr>
<td>Caregiver Medical Equipment &amp; Supplies</td>
<td>6</td>
<td>37</td>
<td>1,957</td>
</tr>
<tr>
<td>Various Emergency Assistance Programs</td>
<td>42</td>
<td>42</td>
<td>15,406</td>
</tr>
<tr>
<td>SNAP Screenings (Food Stamps)</td>
<td>6,248</td>
<td>6,248</td>
<td>} 62,552</td>
</tr>
<tr>
<td>SNAP Application Assistance (Food Stamps)</td>
<td>213</td>
<td>213</td>
<td>}</td>
</tr>
<tr>
<td>SVTN—MyRide</td>
<td>45</td>
<td>777</td>
<td>111,039</td>
</tr>
<tr>
<td>CHOICES Calls</td>
<td>2,109</td>
<td>2,109</td>
<td>}</td>
</tr>
<tr>
<td>CHOICES Screenings Completed</td>
<td>959</td>
<td>959</td>
<td>}</td>
</tr>
<tr>
<td>CHOICES Face to Face Visits</td>
<td>880</td>
<td>880</td>
<td>}</td>
</tr>
<tr>
<td>CHOICES Referrals to Managed Care Organization</td>
<td>757</td>
<td>757</td>
<td>} 1,014,103</td>
</tr>
<tr>
<td>CHOICES PAE and Medicaid Applications Submitted</td>
<td>541</td>
<td>541</td>
<td>}</td>
</tr>
<tr>
<td>CREEVA</td>
<td>117</td>
<td>1,024</td>
<td>149,119</td>
</tr>
<tr>
<td>Transportation</td>
<td>2,218</td>
<td>62,533</td>
<td>101,328</td>
</tr>
</tbody>
</table>

*Consumers not totaled due to duplication.*

**Total**  
402,553  
$4,906,234
## Area Agency on Aging & Disability Year-End Statistics
### Senior Center Data

<table>
<thead>
<tr>
<th>Senior Centers</th>
<th>Consumers Served</th>
<th>State Funding</th>
<th>Total Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bristol Slater</td>
<td>1,625</td>
<td>16,200</td>
<td>$277,033</td>
</tr>
<tr>
<td>Church Hill</td>
<td>346</td>
<td>6,100</td>
<td>114,223</td>
</tr>
<tr>
<td>Clinchfield</td>
<td>250</td>
<td>6,200</td>
<td>117,391</td>
</tr>
<tr>
<td>Elizabethton</td>
<td>520</td>
<td>10,500</td>
<td>116,152</td>
</tr>
<tr>
<td>Hancock</td>
<td>24</td>
<td>3,800</td>
<td>25,480</td>
</tr>
<tr>
<td>Johnson City</td>
<td>4,363</td>
<td>20,000</td>
<td>611,148</td>
</tr>
<tr>
<td>Johnson County</td>
<td>917</td>
<td>6,700</td>
<td>115,336</td>
</tr>
<tr>
<td>Jonesborough</td>
<td>1,585</td>
<td>13,300</td>
<td>378,078</td>
</tr>
<tr>
<td>Kingsport</td>
<td>2,267</td>
<td>20,000</td>
<td>595,357</td>
</tr>
<tr>
<td>Roby Fitzgerald</td>
<td>355</td>
<td>11,200</td>
<td>168,809</td>
</tr>
<tr>
<td>Rogersville</td>
<td>264</td>
<td>7,200</td>
<td>127,613</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>12,516</strong>*</td>
<td><strong>121,200</strong></td>
<td><strong>$2,646,620</strong></td>
</tr>
</tbody>
</table>

*This is an unduplicated number of consumers across all centers*
FTDD Board of Directors

Board Officers

Chairman
The Honorable Doris Hensley, Mayor of Erwin

Vice-Chair
The Honorable Richard Venable, Mayor of Sullivan County

Treasurer
The Honorable W.T. Daniels, Mayor of Greeneville

Board Members

Carter County
Hon. Russell Barnett, Carter County
Hon. Curt Alexander, City of Elizabethton
Hon. Delisa La Fleur, City of Watauga

Greene County
Hon. Kevin Morrison, Greene County
Hon. Tommy Castell, Town of Baileyton
Hon. Alan Corley, City of Tusculum
Hon. W.T. Daniels, Town of Greeneville
Hon. Thomas Gregg, Town of Mosheim

Hancock County
Hon. Thomas Harrison, Hancock County
Hon. Pat Riley, Town of Sneedville
Mr. Scott Collins, Industrial Representative

Hawkins County
Hon. Jim Lee, Hawkins County
Hon. Dennis Deal, City of Church Hill
Hon. Merrell Graham, Town of Surgoinsville
Hon. Chris Jones, Town of Mount Carmel
Hon. Jim Sells, Town of Rogersville
Hon. Betsy Shipley, Town of Bulls Gap

Johnson County
Hon. Mike Taylor, Johnson County
Hon. Kevin Parsons, Town of Mountain City

Sullivan County
Hon. Richard Venable, Sullivan County
Hon. Margaret Fierabend, City of Bristol
Hon. Patrick W. Shull, City of Kingsport
Hon. Irene Wells, City of Bluff City

Unicoi County
Hon. Garland Evely, Unicoi County
Hon. Doris Hensley, Town of Erwin
Hon. Johnny Lynch, Town of Unicoi

Washington County
Hon. Joe Grandy, Washington County
Hon. Jenny Brock City of Johnson City
Hon. Chuck Vest, Town of Jonesborough

At-Large
Mrs. Susan F. Reid

General Assembly
Hon. Rusty Crowe, Tennessee State Senator
Hon. Matthew Hill, Tennessee State Representative